

EXCAVATOR TICKET MANAGEMENT

AT A GLANCE

When you file a locate request ticket with GSOC, ITIC sends a ticket confirmation to the email that is registered with your GSOC account. MapLink appears on the email and with a single click will connect you with important information about your locate requests.

After clicking the link you will be connected to Excavator Ticket Management (ETM), an on-line archive of your tickets. ETM lets you do several things.

Click the Ticket List button to view a list of your tickets, and filter your ticket list in a number of ways.

Use the Ticket Action buttons to View Utility Status, file a Remark request, Add Attachments, and more. ETM is the tool to use when you need to remark or cancel a ticket.

Leave comments for later reference and add excavator statuses in the Excavator Information section.

Use the Interactive Map to view the ticket's original mapping in multiple map views - OCC, Satellite, or Google perspectives.



EXCAVATOR TICKET MANAGEMENT

Ticket List

Gopher State One Call

Ticket No: 153500002
Original Call Date: 12/16/15 08:42 am
Work to Begin Date: 12/18/15 08:45 am
Type: NORMAL
CALL

TICKET ACTIONS
 Add Public Attachment Relocate

EXCAVATOR INFORMATION

Company Name: REPLY TO STOP TEST EMAILS
Address: 123456789012345 REPLY TO STOP TEST EMAILS
City: TEST CITY, MN 12345-1234
Caller: REPLY TO STOP TEST EMAILS
Contact: REPLY TO STOP TEST EMAILS
Company Phone: 123-123-1234
Email Address: briancasey@oocinc.com
Type: CONTRACTOR
Phone: 123-123-1234
Fax Phone: 123-123-1234

Excavation Information

Type of Work: TEST TYPE OF WORK
Work Being Done For: TEST WORK DONE FOR
Explosives: N
R.O.W.: N
Tunnel/Bore: N
Duration: TEST DURATION

Location Information

State: MN
Place: EAGAN
County: DAKOTA
Address: TEST DIG STREET
Intersecting Street: TEST INTERSECTING STREET
Area Marked: N
Location of Work: THIS IS A TEST TICKET FOR GOPHER STATES ONE CALL 2016 TRANSITION. FOR THE GSOC 2016 TRANSITION ON JAN 1, 2016 FACILITY OPERATORS NOW NEED TO ENSURE RECEIPT OF THEIR LOCATE TICKETS.
 PLEASE REPLY TO THIS EMAIL, OR BY FAXING A COPY OF THIS TICKET TO 816-811-2644, TO CONFIRM RECEIPT AND BE REMOVED FROM THE TEST DELIVERY LIST.
 MORE INFORMATION ABOUT THE GSOC2016 TRANSITION CAN BE FOUND AT WWW.GSOC2016.ORG MARK

Remarks:
Map Twp: 27N
Map Coord NW Lat: 44.8012215
SE Lat: 44.8004995
Rng: 23W
Sect-Qtr: 27-NE
Lon: -93.1509788
Lon: -93.1498323

MEMBERS NOTIFIED

District	Company Name	Phone	Status	Status History
CEAGAN01	CITY OF EAGAN	651-675-5300		
COMCST01	COMCAST	612-522-8141		
CTLMN01	CENTURYLINK	855-742-6062		
DAKELA01	DAKOTA ELECTRIC	651-463-6268		
MERC38	MINNESOTA ENERGY RESOURCES	800-778-9140		

EXCAVATOR INFORMATION (For Excavator use only. This information will not be available to member utilities.)

Excavator Status: No Status
Excavator Comments:
 Save

EXCAVATOR INFORMATION HISTORY

Time Status

Interactive Map

Legend: Locate Polygon
 Popup Map Hide Map
 Advance/Alternate Search

Search Map:
 Lat/Lon: 44.800387, -93.149090
 Marsha K. Millong, BS
 Occ Sat Google
 Placemark Measure Identify Frame Polygon